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January 28, 2025

Dear Prairie Spirit families:

The purpose of this communication is to provide an update from PowerSchool regarding the cybersecurity incident that occurred in December. As we shared earlier this month, PowerSchool – a student information software provider – experienced a cybersecurity incident that impacted school divisions across North America, including Prairie Spirit School Division.

PowerSchool has confirmed the following steps to support those whose information was involved in the incident:

- Notification to Individuals Involved: In the coming weeks, PowerSchool will begin notifying impacted students, parents/guardians, and educators. Notifications will include details about identity protection and credit monitoring services and will provide a dedicated phone number to address any questions about the incident.
- Identity Protection and Credit Monitoring Services: PowerSchool has engaged trusted credit reporting agencies, TransUnion and Experian, to provide two years of complimentary identity protection services for all students, parents/guardians and educators impacted. Additionally, two years of complimentary credit monitoring services will be offered to those who have reached the age of majority.
- Incident Response: Since learning of the incident, PowerSchool has mobilized senior leadership and cybersecurity experts to investigate and address the matter. They have implemented enhanced security measures to prevent unauthorized access in the future.

At this time, PowerSchool has no evidence of identity theft related to this incident.

Please note that no action is required on your part at this time. However, you are encouraged to visit PowerSchool's dedicated page for updates: <u>SIS Incident | PowerSchool</u>

Prairie Spirit is committed to protecting personal information for all Prairie Spirit students, families and staff. We will continue to provide updates as more information becomes available from PowerSchool.

Sincerely,

Tracey Young Director of Education